

NOTICE OF NONDISCRIMINATION

Ranken Jordan Pediatric Bridge Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Ranken Jordan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Ranken Jordan provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats). Ranken Jordan provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages. **If you need these services, contact a Social Worker at 314-872-6591.**

If you believe that Ranken Jordan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Eileen Croghan, Quality Administrator
11365 Dorsett Road, Maryland Heights, MO 63043
Phone: (314) 872-6418
Fax: 314-872-6500
E-mail: eileen.croghan@rankenjordan.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, a Social Worker is available to help.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights. Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html> and can be filed electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)