

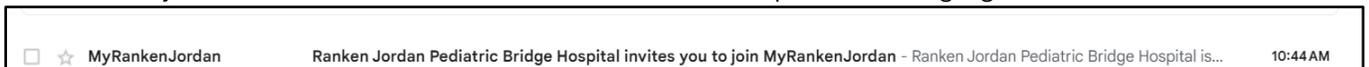


As a leader in transitional healthcare, we provide exceptional services for children with complex medical needs by reimagining what is possible and inspiring life-changing solutions for patients and families.

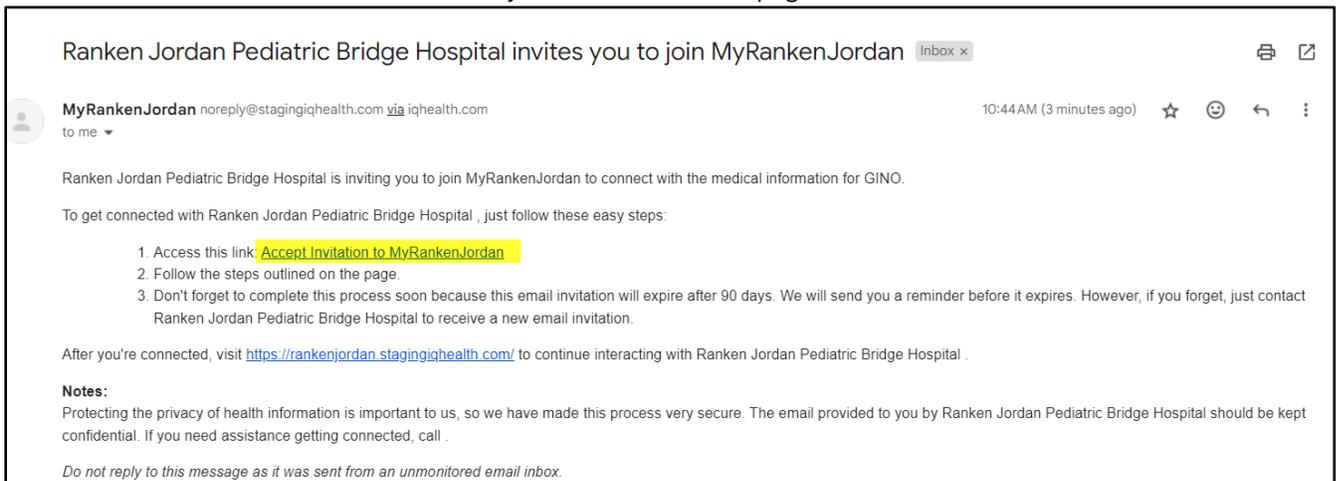
Accepting an Invitation to MyRankenJordan

During the registration process, a member of the Ranken Jordan team asked if you were interested in accessing MyRankenJordan, a user-friendly tool that allows for viewing clinical information about a patient's stay and an opportunity to message providers. The steps below go over how to accept the invitation and access MyRankenJordan.

1. Access the 'MyRankenJordan' Enrollment email sent to the address provided during registration.



2. Click the link within the email. This will take you to the enrollment page.



3. Fill out the patient's date of birth, as well as the answer to your security question.
 - a. 'Last four digits of your SSN' displays below because that is the security question chosen during registration.



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4. Select the checkbox to agree to the Terms of Use and Privacy Policy.

Answer the Security Question

By verifying your information with Ranken Jordan Pediatric Bridge Hospital, you help us keep our information secure.

Date of birth

Month	Day	Year
Select ▾	<input type="text"/>	<input type="text"/>

Enter the year as 4 digits.

Last four digits of your SSN

The answer to this security verification question may have been provided when you were invited to join.

I agree to the Ranken Jordan Pediatric Bridge Hospital [Terms of Use and Privacy Policy](#).

5. Select 'Next, Create Your Account'.

6. If you already manage another patient's account, select 'Sign In'.
7. If you are new to the MyRankenJordan portal, fill out the fields using your information.
8. The 'Username', 'Email Address' and 'Password' fields will be what is used to access the Portal moving forward, so ensure you keep note of this information.
9. Accept the Terms and Privacy Policy and select 'Submit'.

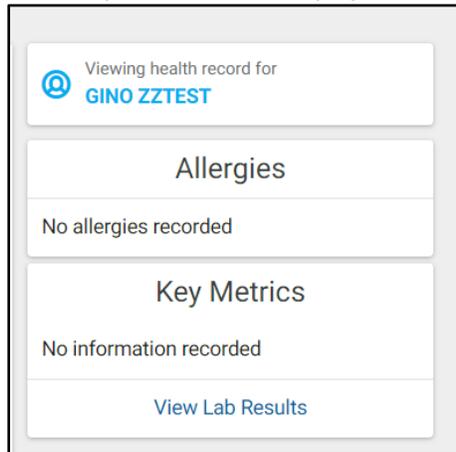
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10. The MyRankenJordan portal loads with the patient's name displayed in the top right corner:



The above information contains screenshots from the desktop version of MyRankenJordan. The mobile view of the portal may look slightly different.

If experiencing any errors or issues registering for MyRankenJordan, please contact 877-621-8014. For questions regarding MyRankenJordan or the information displayed, contact the front desk at 314-872-6400.